



**NYK** LINE

NYK Line (Australia) Pty Ltd ABN 85 009 721 751 [www.nykline.com.au](http://www.nykline.com.au)

21<sup>st</sup> November, 2011

# CUSTOMER NOTICE

## CUSTOMER SERVICE OFFICE HOURS

Dear Valued Customers,

NYK Line wishes to advise that effective Monday 5<sup>th</sup> December, 2011 our Customer Service office hours will change.

As of Monday 5<sup>th</sup> December, 2011, our **1300 883 001** number handled through our customer service centre will be available from

**0800 to 1700 - Monday to Friday – Australian Eastern Daylight Time**

We have actively reviewed call volumes and origins of calls throughout the day, and the above time frame maximises staff availability during peak business hours for all of Australia.

NYK Line thanks you for your continued support and if you have any questions please do not hesitate to contact our customer service team on:

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**1300 883 001**

