



NYKLINE

NYK Line (Australia) Pty Ltd ABN 85 009 721 751 www.nykline.com.au

25th October, 2010

CUSTOMER NOTICE

DP World Sydney – New Limited Receival Days

Dear Valued Customers,

NYK Line wishes to advise that due to DP World Sydney experiencing robust volumes creating high yard density they will be introducing the following measures effective Wednesday 27th October;

1. All services will have export receivals of four (4) consecutive working days before and inclusive of the cut-off day. Working days are Monday to Sunday inclusive. Vessel receivals opened prior Wednesday 27th October will remain at five (5) days.
2. Late receivals will only be accepted for rural rail exports.

NYK have also attached DP World Sydney's Official Notification for your reference.

If you require further assistance, please do not hesitate to contact our **Customer Service Department on:**

1300 883 001

We look forward to your continued support.

Yours sincerely
NYK Line





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Sydney

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22nd October 2010

Valued Clients,

We are experiencing robust volumes at DP World Sydney. This throughput combined with recent weather stoppages and unfortunate equipment outages are causing spiralling delays and all time high yard density. This is thereby limiting our ability to get ahead of these impediments to terminal productivity. In order to overcome the same we will be introducing the following measures effective Wednesday 27th October;

1. All services will have export receivals of four (4) consecutive working days before and inclusive of the cut-off day. Working days are Monday to Sunday inclusive. Vessel receivals opened prior Wednesday 27th October will remain at five (5) days.
2. Late receivals will only be accepted for rural rail exports.

We appreciate that these measures may cause some inconvenience, however, we consider that this is warranted given the current operational setbacks at DP World Sydney. We will continue to monitor the situation and advise all clients.

Regards,

A handwritten signature in black ink, appearing to read 'J Mather'.

James Mather
Director and General Manager