

**NYK**LINENYK Line (Australia) Pty Ltd ABN 85 009 721 751 www.nykline.com.au

9th May, 2011

CUSTOMER NOTICE

Empty Container Release Dates

Dear Valued Customer,

NYK Line wishes to advise that in order to assist with the Empty Container availability for our Customers we are requesting your assistance with the following process.

At time of booking, we are now requesting our customers to provide their expected "Empty Release" date for when they would like to pick their container up from our Container Depot.

Due to equipment demand, if an Empty Container Release date is not provided at time of booking, the Empty Containers will not be released until the 1st day of Export Receipts for the specific vessel your booking is on.

Please be advised that our depots will not release empty containers prior to the date highlighted on our Booking Confirmation.

NYK Line will continue to provide assistance where possible to meet with your requirements, however we also wanted to ensure that there was an understanding to our release process, and ask for your assistance in regards to collection of Empty Containers.

If you require further assistance, please do not hesitate to contact our **Customer Service Department** on:

1300 883 001

We look forward to your continued support.

Yours sincerely
NYK Line

