



NYKLINE

NYK Line (Australia) Pty Ltd ABN 85 009 721 751 www.nykline.com.au

27th May, 2010

CUSTOMER NOTICE

PATRICKS RAIL REQUESTS via 1-Stop

Dear Valued Customers,

NYK Line wishes to advise that effective Monday 31st May, 2010 all Rail Requests for releasing and tagging at Patricks will need to be actioned online through 1-Stop.

This service is now available to be actioned **by the consignees, importers, rail operators & freight forwarders directly online.**

To gain access to the service, please contact the 1-Stop Helpdesk via email helpdesk@1-stop.biz and advise them you would like access to the Rail Tagging and Release Service.

NYK Line will also need to approve this access to 1-stop, so we would ask that all customers please copy NYK Line into this access request on syd_impdoc@oc.nykline.com

** Please note that for Late rail requests that the process will require the shipping line to contact the terminal directly and any additional costs applicable for terminal storage, yard moves etc will be passed on to the customer.

To assist Customers we have also provided a copy of the 1-stop Rail Release User Guide to this notification.

Should there be any additional information you require at this time please do not hesitate to contact our team on

1300 883 001

We look forward to your continued support.

Best Regards

NYK Line (Australia) Pty Ltd